

Webkey Generation

This Tech Tip looks at how to generate a new webkey that can be used to download maintenance packs, new releases and gain access to new releases.

To create your WebKey account you will need your Sold-To/Install number and your WebKey Access Code (below), which can be found in the header section of your licence file. An example is show below:

```
#####
#                                                                 #
#                                                                 #
#           Siemens PLM Software Inc.                            #
#           License File                                         #
#                                                                 #
# Sold-To/Install: 1234567           WebKey Access Code: AAAA65PTLS #
#   Contact Name: Alan Pope           Created: 02-27-2017        #
#   Customer Name: Acme Limited       #
```

Visit <https://plmapps.industrysoftware.automation.siemens.com/webkey/> - Select "Create Account" and follow the prompts.

WebKey Account Request



[HelpFAQ](#)

Your WebKey Account is your personal, single point of authentication that will allow you to access product information and associated support tools located at: <http://support.industrysoftware.automation.siemens.com/gtac.shtml>. To request a WebKey account you need to provide us: Your customer information, plus your name, phone number and e-mail address. If there are any further questions regarding WebKey Accounts, customers in the United States and Canada may call 714-952-5444 or 800-955-0000 and select option 2,6. A representative from the GTAC organization will be available to assist you. Customers outside the United States and Canada should contact their local support office. Please click on the appropriate button below to request a WebKey account, to change a WebKey account password, or to update the WebKey account information.

Account: [Create Account](#)
[Activate Account](#)

Select the "Siemens PLM Standard Webkey Creation" option.

WebKey Create Account



[HelpFAQ](#)

Please select the Siemens PLM Standard WebKey Creation link unless you are using a product that is listed under the Exceptions. This helps us determine which information to request from you in order to create your WebKey account.

Siemens PLM Standard WebKey Creation

Exceptions

- Femap
- Teamcenter Project or Teamcenter Requirements
- Tecnomatix Mechanical (pre-V11 only)

Enter your Sold-to ID and Webkey Access Code (as found in your licence file and click Continue. From here, you fill in your contact details and create a username and password.